



Aras AI Assistant

Administrator Guide

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1 Overview

Accessing product knowledge quickly and efficiently is critical in complex engineering environments. The Aras AI Assistant helps users streamline how they search for and interact with documentation by providing conversational access to Aras product knowledge directly from within the platform. Whether users are trying to understand a feature, learn how to configure a workflow, or find best practices, the AI Assistant offers a fast, intuitive way to discover relevant information.

The Aras AI Assistant is designed to improve overall user efficiency by surfacing accurate, helpful content at the point of need. The Assistant responds to natural language queries, drawing from a content set that includes help documentation, training materials, and other support resources.

Administration of the Aras AI Assistant is simple and centralized. Administrators can enable or disable the feature through the Aras Innovator web client.

This guide assumes a basic understanding of Aras platform configuration, including ItemTypes, Identities, and Permissions. For background on these topics, refer to the *Just Ask Innovator* documentation available in Aras Innovator under **Help** → **Just Ask Innovator**.

It is also recommended that administrators read the *Aras AI Assistant - User Guide* to better understand the user experience and how administrative settings influence how the Assistant behaves for different roles across the organization.

2 Configuring User Access

To enable users to interact with the AI Assistant, administrators must configure identity-based access. Upon installation of the Aras AI Assistant, the “AI Chat” button is visible by default, but users must be explicitly granted access before they can use it.

To configure access for users:

1. Login to Aras Innovator as an administrator.
2. Navigate to **Contents** → **Administration** → **Identities**.
3. Open the “AI Assistant Users” Identity. The “AI Assistant Users” Identity defines the users or group of users who are allowed to access the Aras AI Assistant and is created automatically with the installation of the Aras AI Assistant feature. By default, Innovator Admin is a member of AI Assistant Users.

The screenshot displays the configuration interface for the 'AI Assistant Users' identity. The top section, labeled 'Identity', includes a toolbar with 'Edit', 'Refresh', 'Promote', 'Navigate', 'Reports', 'Share', and a menu icon. Below this, the 'Identity' details are shown: Name is 'AI Assistant Users', 'Is Alias' is unchecked, and the Description is 'Defines which users or groups are allowed to access'. Under 'Users Passwords', there are input fields for 'Maximum Password Age' and 'Password History Length'. The bottom section, labeled 'Member', features a toolbar with 'Add', 'Create', 'Delete Row', 'Search', 'Clear', 'Hidden', 'Refine', 'Display', and 'Share'. A table below shows a single member: 'Innovator Admin'.

4. Click **Edit**.
5. Click **Add** to add the individual users or groups of users to the AI Assistant Users Identity. Only users added here will be able to interact with the Aras AI Assistant.

After being added, users should be able to click the “AI Chat” button and launch the Aras AI Assistant.

Note: If a user is not part of the AI Assistant Users identity, they will see a warning message and the chat will not open when they click the “AI Chat” button.

3 Troubleshooting

If you encounter access or authentication issues, contact Aras Support at support@aras.com to ensure the required secret key is properly configured and installed in your Aras Innovator instance.